



# Calaveras Health and Human Services Agency

Kristin Stranger, Director  
Dr. Dean Kelaita, Health Officer

509 East St. Charles Street  
San Andreas, CA 95249

## MEMORANDIUM

Date: April 1, 2020  
Contact: Behavioral Health Division  
Phone: 209-754-6525  
Fax: 209-754-6597

Clients and Family Members,

The safety of our clients, families, and staff is our first priority. We understand the concern and uncertainty you may be experiencing regarding novel coronavirus (COVID-19) and are committed to being responsive to the needs of our clients, family members, and staff as the situation evolves. We look forward to continuing to serve you and to meet your needs.

In response to COVID-19, we have made **routine outpatient services available by phone**. Call us to book an appointment rather than coming into the clinic to minimize your risk of exposure and help prevent the spread of COVID-19. If you feel sick or if you are at high risk of becoming seriously ill from COVID-19, please **schedule an appointment to receive services over the phone**.

- **Outpatient Services:** Please call the clinic at **(209) 754-6525** to receive outpatient therapy and/or case management services by phone.
- **Psychiatric Medication Services:** Please call the clinic at **(209) 754-6525** to receive medication follow up services with a psychiatrist by phone. All initial Psychiatric appointments with the Psychiatrists will be a telepsychiatry visit in the clinic.
- **Substance Abuse and Driving Under the Influence (DUI) Programs:** Please call the clinic at **(209) 754-6555** to receive services over the phone for Substance Abuse Outpatient. Initial screenings and DUI admissions are scheduled one person at a time in the clinic for both programs. ***DUI services have been suspended until further notice.*** Counselors are available for phone consultations.

**Crisis/urgent need:** If you are having a crisis, please call our crisis line at **1-800-499-3030 or (209) 754-3239** at any time and our on-call crisis staff will help you access the services that you need.



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## **We are taking several steps to help minimize the risk of coronavirus/COVID-19.**

- 1) We are taking extra precaution sanitizing our office space and lobby areas multiple times per day.
- 2) All staff follow a safety protocol of regular handwashing and ongoing sanitization of surfaces; having minimal physical contact; and staying home if they feel unwell.
- 3) We are directing all staff to seek appropriate medical attention if they have symptoms.

At Behavioral Health, the health, safety, and well-being of our clients, family members, staff, and community is of paramount concern. We will continue to monitor this evolving situation closely and will follow guidance from federal and state authorities.

**Please feel free to contact us at any time, if you have questions.  
Business hours are Monday-Friday, 8:00am-5:00pm**

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Human Services  
509 East St. Charles Street  
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Public Health Division  
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Behavioral Health Division  
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